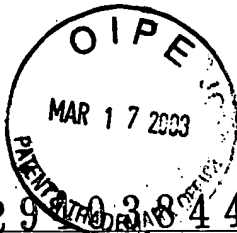


EXPRESS MAIL CERTIFICATE

Date 3/17/03 Label No. 29203844048
I hereby certify that, on the date indicated above, this paper or fee was deposited with the U.S. Postal Service & that it was addressed for delivery to the Assistant Commissioner for Patents, Washington, DC 20231 by "Express Mail Post Office to Addressee" service.

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GROUP 3600

File No.: 3313/01334

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Renee FRENGUT

Serial No.: 09/883, 590

Art Unit: 3623

Filed: June 18, 2001

Examiner: Andre D. BOYCE

For: INTERNET BASED QUALITATIVE RESEARCH METHOD AND SYSTEM

DRAWING CHANGE AUTHORIZATION REQUEST

Hon. Commissioner of
Patents and Trademarks
Washington, DC 20231

Sir:

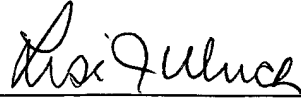
In connection with the above-identified application, Applicant hereby requests approval to amend Figure 3.

No new matter has been added.

Dated: March 17, 2003

DARBY & DARBY, P.C.
Post Office Box 5257
New York, NY 10150-5257
212-527-7700

Respectfully submitted,



Lisa J. Ulrich
Reg. No. 45,168
Attorney for Applicant